

All Employment Network Call featuring Disabled Veterans Outreach Program Presentation

February 5, 2015

Guest Speakers

- Timothy Green, Director, Department of Labor (DOL) Office of Strategic Outreach for Veterans' Employment and Training Service
- Melanie Magill, Senior Quality Assurance Analyst, Career Source Broward in Fort Lauderdale, Florida and lead for the Career Source Broward American Job Center Employment Network.
- George Ivanoff, Wagner-Peyser Program Manager, CareerSource Broward



Department of Labor

Veterans' Employment and Training Service (VETS)

Preparing Veterans for Better Jobs

Tim Green, Director

Office of Strategic Outreach



Vets Mission

Veterans

We **prepare** our separating service members to transition from the military to the civilian workforce

We **provide** our veterans with the critical resources, expertise, and training to assist them in locating and obtaining meaningful careers

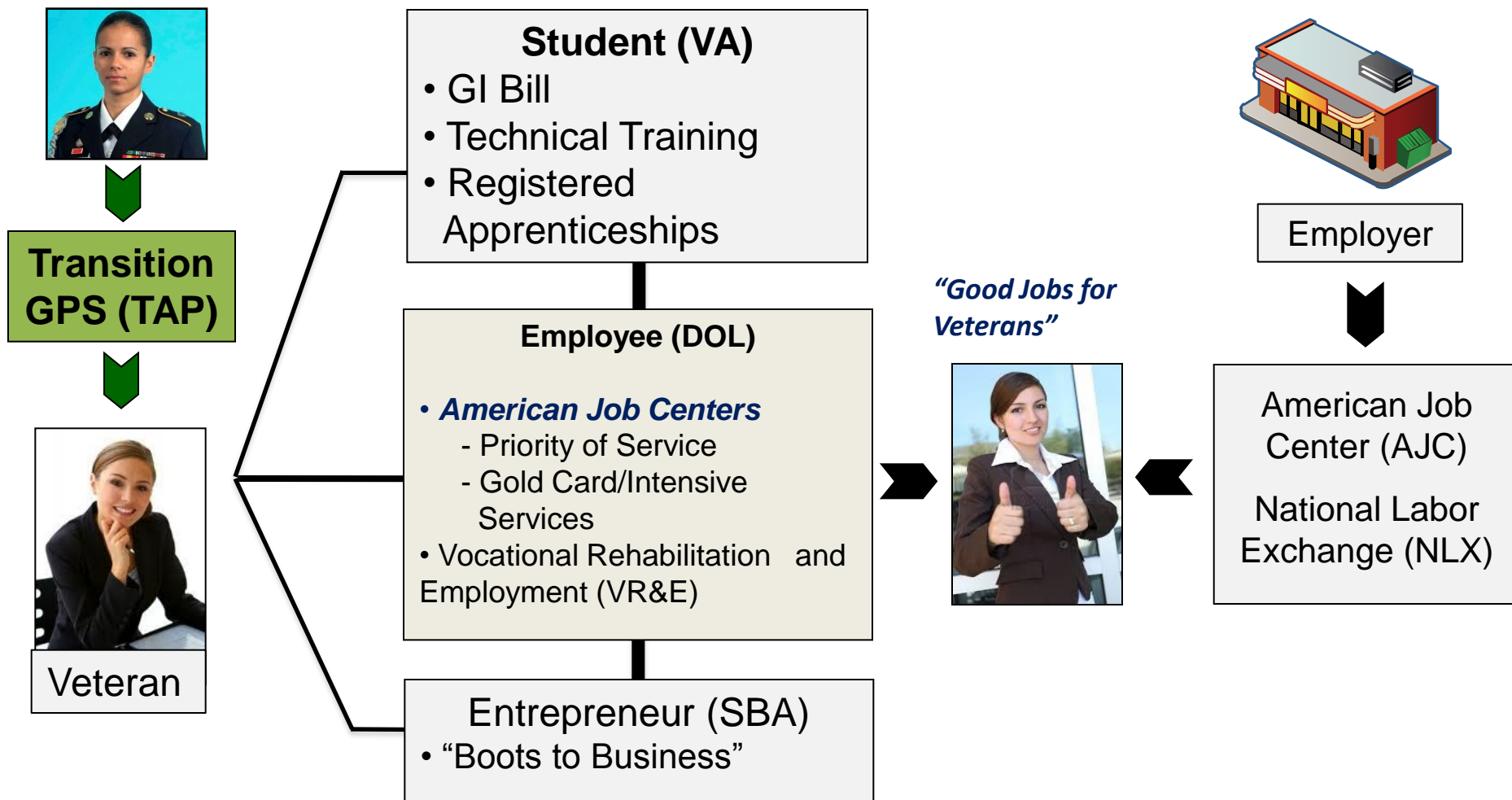
We **protect** the employment rights of the men and women who serve this Nation

Employers

We **promote** the hiring of veterans through outreach to and partnership with employers



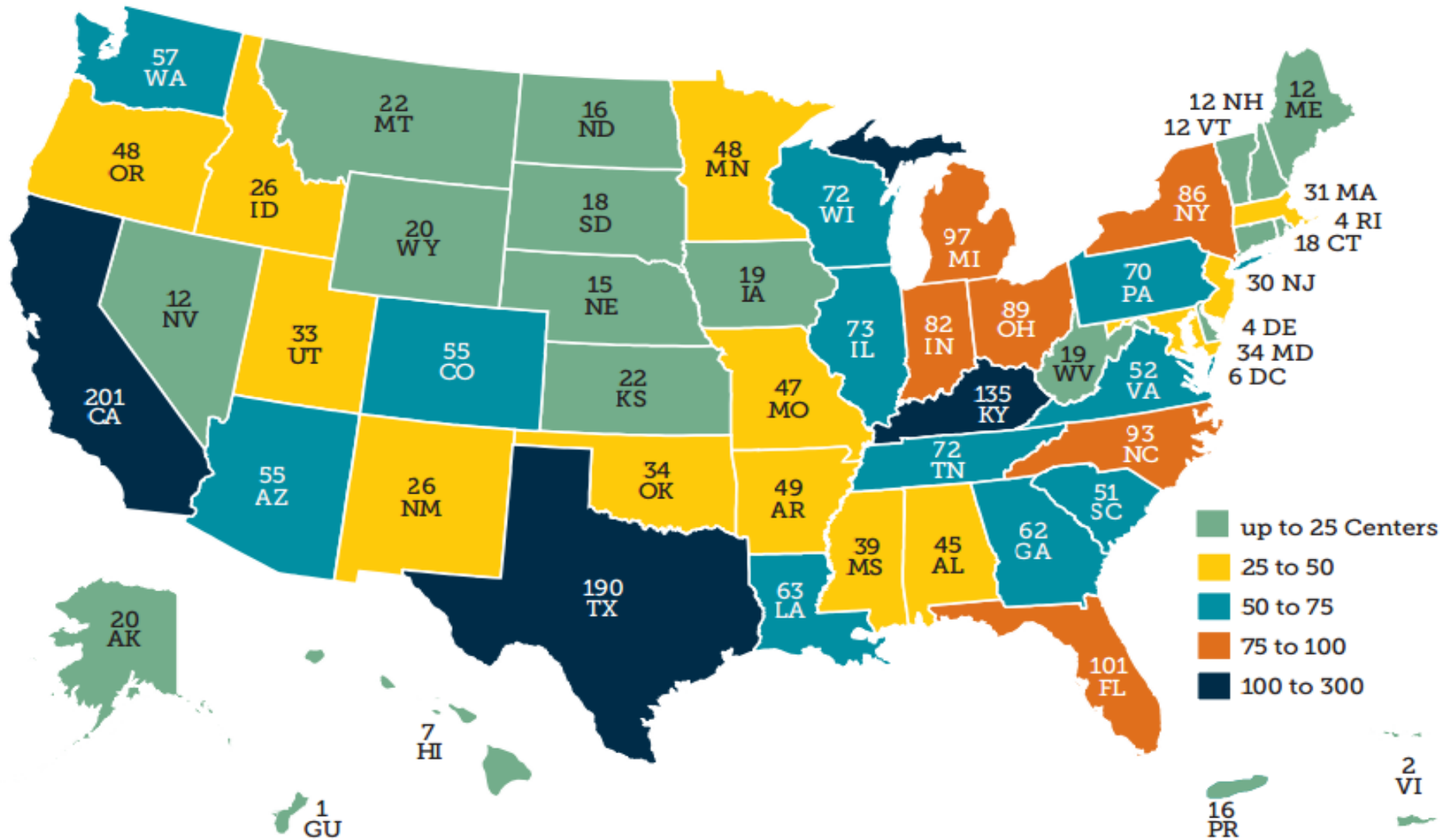
Employment Resources American Job Centers





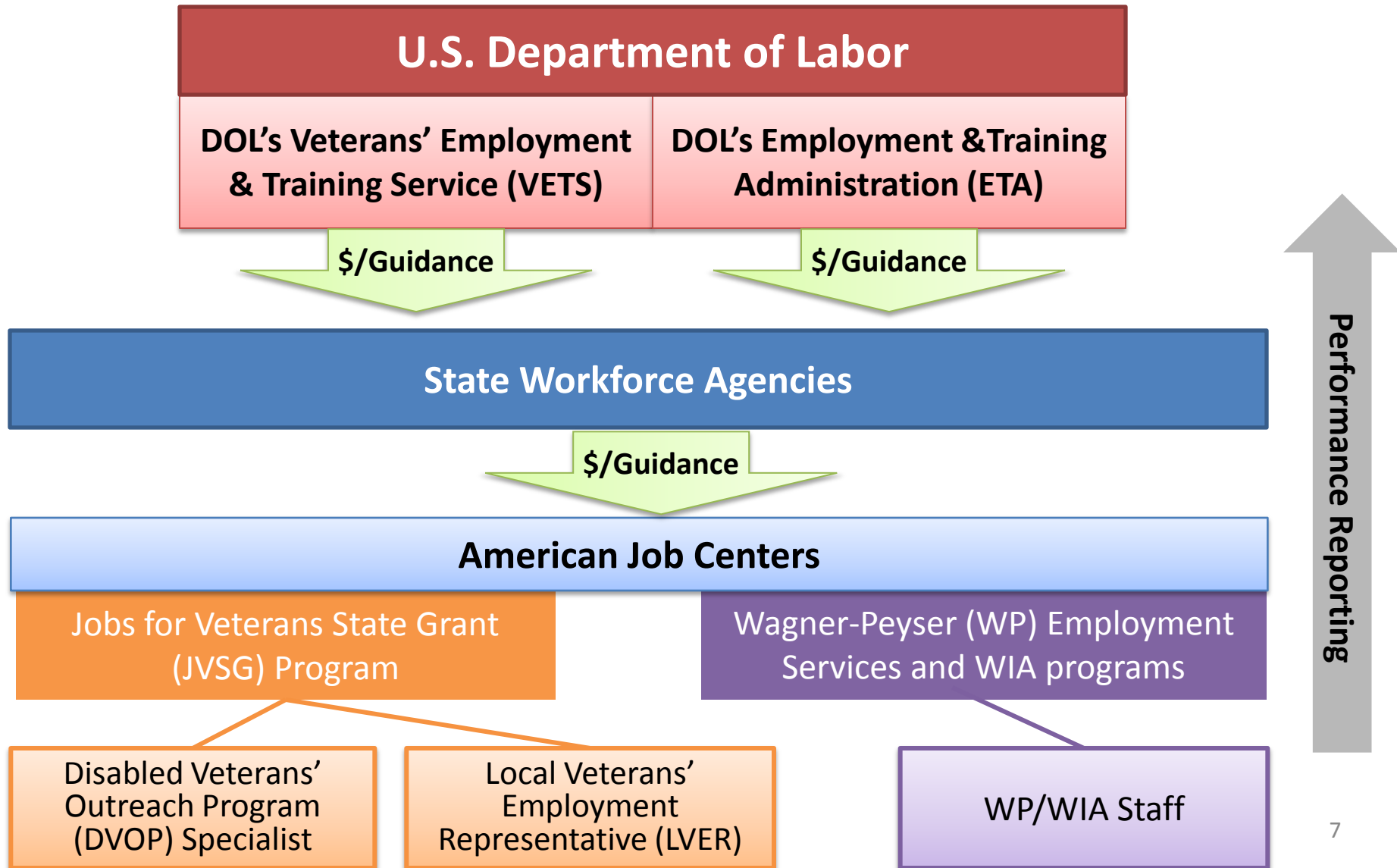
American Job Centers = 2,473

www.servicelocator.org





American Job Centers (AJCs) Jobs for Veterans State Grant (JVSG) Program





Serving Veterans & TSMs

American Job Centers

- The Department of Labor has provided millions of veterans & TSMs with the training, assistance and support they need to find and retain good jobs and family-supporting wages
 - In Program Year 2013 alone, the Department of Labor served approximately 16.9 million participants, including 1.2 million veterans, eligible spouses and transitioning Service members in various programs with strong outcomes
 - During that same year, 450,731 veterans who were unemployed at the time of their program participation found employment within 90 days of program completion
- Priority of Service – The Jobs for Veterans Act of 2002 required DOL to provide priority of service to veterans and eligible spouses for all employment and training-funded activities
- Dislocated Workers – Service members with an ETS date may qualify for dislocated worker programs operated by AJCs. This policy increases AJCs' flexibility in serving TSMs and helps ensure services provided match the needs of individual service members



American Job Center Partners

- Adult, Dislocated Worker, and Youth Activities under WIA
- Wagner-Peyser Employment Service
- Trade Adjustment Assistance
- Veterans Employment and Training Programs
- Unemployment Insurance
- Job Corps
- YouthBuild
- Senior Community Service Employment Program
- Migrant and Seasonal Farmworkers Employment and Training Programs
- Native American Employment and Training Programs
- Vocational Rehabilitation
- Adult Education and Literacy
- Postsecondary Vocational Education
- Community Services Block Grant



Jobs for Veterans State Grant (JVSG) Program

- Funds are allocated to State Workforce Agencies in direct proportion to the number of veterans seeking employment within their state.
 - Disabled Veterans Outreach Program specialists provide intensive services to meet the employment needs of disabled veterans and other eligible veterans with barriers to employment.
 - Local Veterans' Employment Representatives conduct outreach to employers to increase employment opportunities for veterans.
- Most DVOPs and LVERs are located in AJCs and function within guidance provided by the Veterans Employment and Training Service.



American Job Center (AJC) Job Seeker Services

- ❖ **Veterans** receive **priority of service** at all Department of Labor employment and job-training programs, including AJCs
- ❖ **Post-9/11 Era Veterans** are eligible to receive **Gold Card services** (6 months)

Core Services

- Determination of eligibility for services
- Outreach, intake and orientation
- Initial assessment of skills, abilities, aptitudes and service needs
- Job search and placement
- Provision of workforce information
- Job placement follow-up

Intensive Services

- Comprehensive and specialized assessments of skills and service needs
- Development of individual employment plans
- Employment counseling and career planning
- Case management
- Prevocational or pre-training short-term skill development services

Training Services

- Occupational skills
- Skill upgrading and retraining
- On-the-job training
- Workplace training combined with related instruction
- Entrepreneurial
- Job readiness training
- Adult education and literacy

- *DOL serves approximately 17 million participants annually, including 1.2 million veterans*
- *450,000 veterans who were unemployed at the time of their participation found employment within 90 days of program completion*



Responsibility

DVOP Specialists providing Intensive Services

Intensive Services

- DVOP Specialists are required to provide intensive services to veterans with significant barriers to employment.
- Intensive services assist veterans in mitigating their barriers and transitioning into the civilian workforce
- Intensive service rates have increased from 20% to nearly 50% in the last five years.
- VETS has set aggressive targets to increase intensive services to 90% by PY 2016.



SBE categories

An eligible veteran or eligible spouse is determined to have a SBE if he or she attests to belonging to at least one of the six criteria below:

1. A special disabled or disabled veteran, as those terms are defined in 38 U.S.C 4211(1) and (3); Special disabled and disabled veterans are those:
 - who are entitled to compensation (or who but for the receipt of military retired pay would be entitled to compensation) under laws administered by the Secretary of Veterans' Affairs; or,
 - were discharged or released from active duty because of a service-connected disability;
2. Homeless, as defined in Section 103(a) of the Stewart B. McKinney Homeless Assistance Act (42 U.S.C. 11302(a));
3. A recently-separated service member, as defined in 38 U.S.C 4211(6), who at any point in the previous 12 months has been unemployed for 27 or more consecutive weeks;
4. An offender, as defined by WIA Section 101(27), who has been released from incarceration within the last 12 months;
5. Lacking a high school diploma or equivalent certificate; or
6. Low-income (as defined by WIA at Sec. 101(25)(B)).



Responsibility Other DVOP Duties

In the event that a DVOP does not receive new referrals for services, he or she must:

- Conduct case management for current veterans
 - Completing case notes and documentation requirements
 - Contacting participants to assess progress and provide additional services
 - Coordinating with the LVER or AJC business team to match veterans with job opportunities
- Conduct activities to recruit veterans with SBE



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American Job Centers

Get help looking for work.
Enter a location to find a center near you.

Zip: or
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America's Service Locator

Find workforce services in your neighborhood or across the country



helpline

If you're calling from the state of Florida because you're having problems filing your unemployment benefits claim in that state please call this number.

s: 1-800-204-2418

Unemployment Benefits

Find out where and how to file for unemployment benefits in your state

Employment Training

Learn about federally-funded training programs for laid-off workers, veterans, older workers, and more

Workforce System Contacts and Strategic Partners

Connect with Workforce Investment Boards, libraries, community colleges and local employers

State Services

Need to locate a service near you? Create a map of services or find these tools

More Government and

Keyword Search

thinkabout:

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U.S. Department of Labor (DOL)



- American Job Centers
www.servicelocator.org
- Veterans' Employment and Training Service (VETS)
www.dol.gov/vets
- Veterans' Employment Center
www.ebenefits.va.gov/jobs



Melanie Magill
Senior Quality Assurance Analyst
Disability Employment Initiative
(DEI) Pilot Lead



Veterans and Employment Network Coordination

- CareerSource Broward is an Employment Network
- DEI staff and Veteran staff are co-located in our three American Job Centers (AJC)
- When staff are hired they go through a New Hire Orientation to make them aware of all the services we provide in the AJC



Veterans and Ticket to Work

- DEI staff meets with potential customers with disabilities
- DEI staff completes an Individual Work Plan and assigns the customer's Ticket
- If DEI staff determines the customer is a Veteran, DEI staff and Veteran complete the Veteran's Initial Assessment Form



Veterans and Ticket to Work

- If after completing the assessment the DEI staff determines that the Veteran has a Significant Barrier to Employment (SBE), the DEI staff schedule an appointment with the Veteran to meet with a Disabled Veterans Outreach Program (DVOP) Specialist
- Both staff members will work together with the Veteran to help meet his/her goals



George Ivanoff

Wagner-Peyser Program Manager



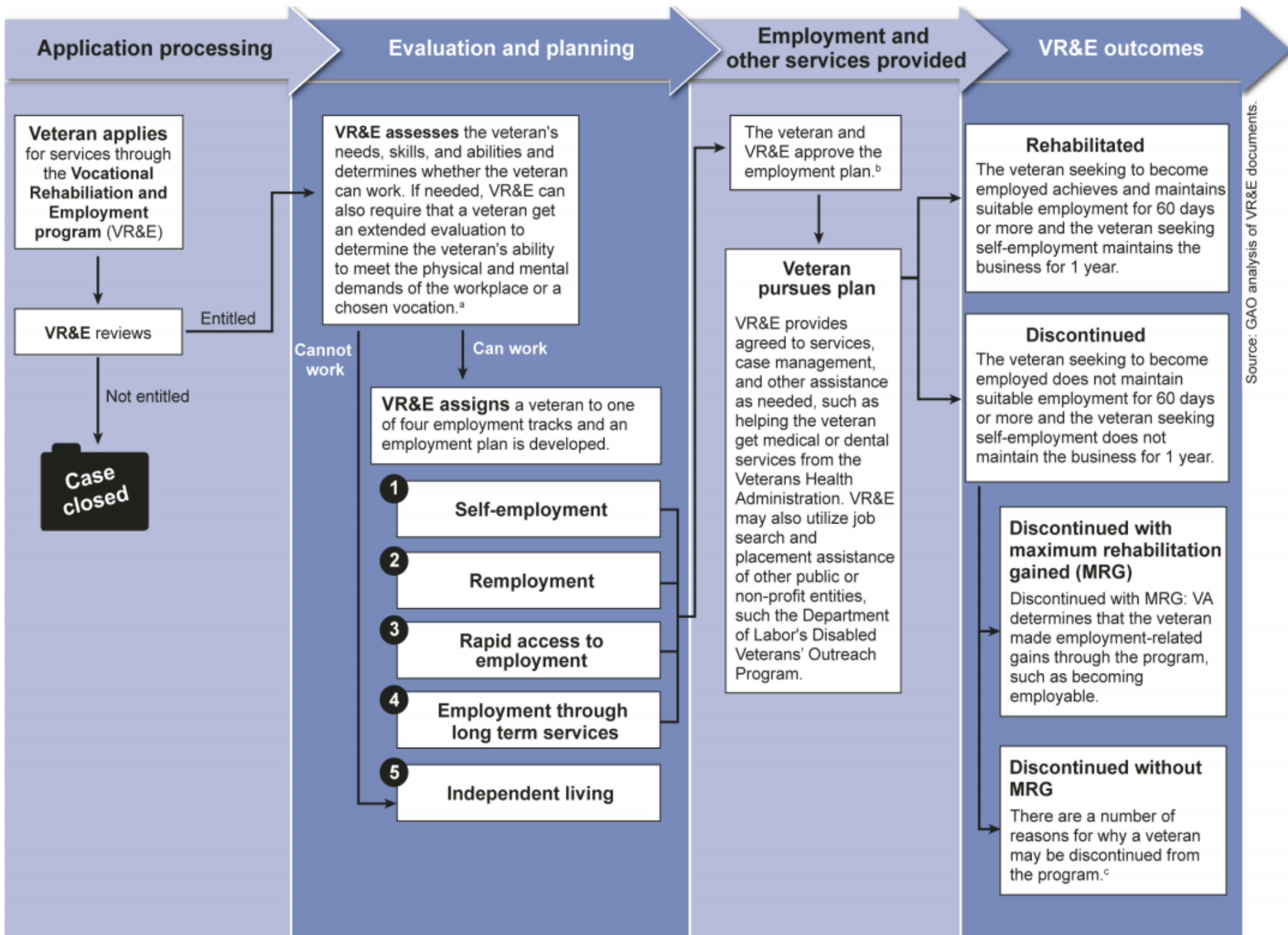
VR&E Relationship

PARTNERSHIP

USDOL/VETS, DVA VR&E MOU Language:

*“Personnel in their respective agencies, as well as those employed with their federally funded agencies and programs, are expected to **work together to maximize the services they provide on behalf of disabled veterans and their dependents.***

*Their ultimate goal is successful job placement and adjustment to employment for disabled veterans **without duplication, fragmentation, or delay in the services provided.***”





VR&E Relationship

PROCESS

Identify & Enroll

VR&E, and partner staff cooperate to identify possibly eligible veterans, particularly Service Connected Disabled (SCD) veterans; then refer or enroll veterans into programs authorized under the Workforce Investment Act, and Vocational Rehabilitation (38 U.S.C., **Chapter 31**).

Coordinated Efforts

After VR&E determines Chapter 31 benefit eligibility, VR& E and DVOP staff coordinate efforts to complete rehabilitation planning, assess job readiness, determine rehabilitation status and secure suitable employment.



VR&E Relationship

PROCESS

Employment:

VR&E, and partner staff jointly determines when veterans are “Job Ready” and all partners will focus their efforts and be mutually accountable to place each veteran in “Suitable Employment.” Part of this process may include enrollment in Intensive Services with a DVOP, including the development of an Individual Employment Plan.

Shared Information:

VR&E, and DVOP staff share information and cross-report on individual veterans receiving Chapter 31 benefits to facilitate vocational rehabilitation, job development and placement services.



VR&E Relationship

PROCESS

Post Employment Follow-Up

VR&E participants are monitored to ensure they **retain** “Suitable Employment” for at least 60 days. Cases are managed on an individual basis to determine if additional follow-up is necessary.

VR&E and/or DVOP staff maintain contact with veteran to provide guidance, and promote successful orientation.



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Resources

- Ticket to Work Resources for Veterans
<https://yourtickettowork.com/web/ttw/resources-for-veterans>
- How to find LVER and DVOP staff in your service area:
 - For contact information on Veterans' employment and training services specialists located in American Job Centers, use the America's Service Locator <http://www.servicelocator.org/findbykeyword.asp> and enter "Veterans" in the Key Word search.